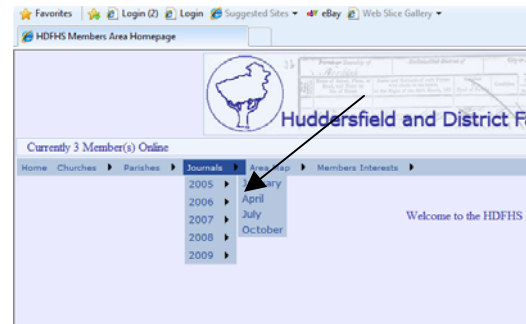
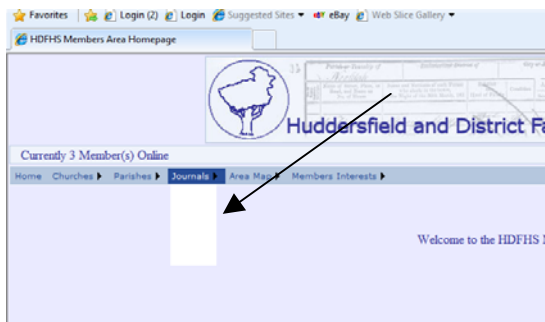


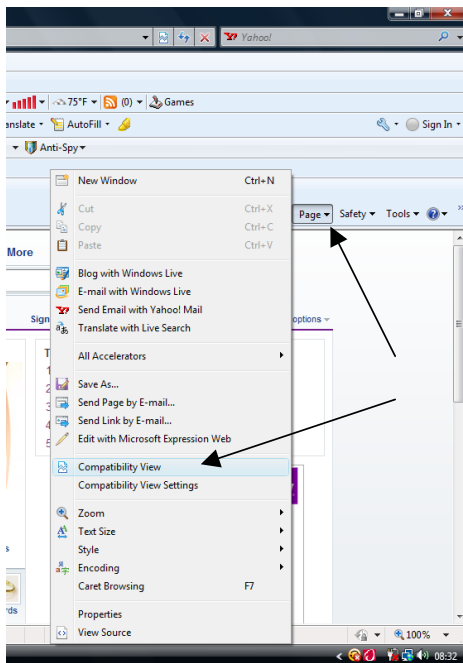
Web browsers and the HDFHS website.

There are a couple of issues that have become increasingly more apparent over the last few months. The main issue being that when some members have correctly logged into the members only part of the website, all they are seeing are blank white boxes, as shown on the left, instead of what they should be seeing as shown on the right.



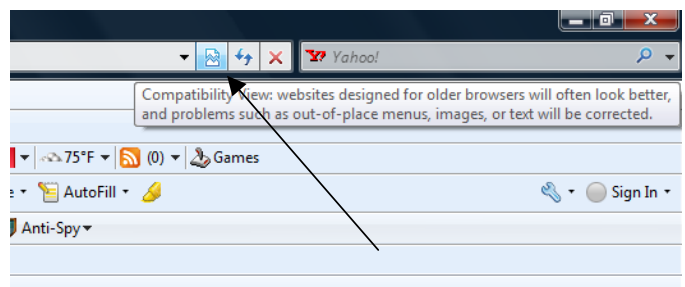
This appears to be a particular issue for people who are using the more recent versions of web browsers such as Internet Explorer.

To resolve these issues of viewing parts of the members only part of the website. There are a couple of things that you can do. The more recent versions of Internet Explorer have a feature called compatibility view. There are two ways to enable this feature.



As in the example shown on the left. Click on "page", this opens a drop down box, then click on "Compatibility view". The option is then enabled.

In the example shown below. At the top of your screen, to the right of the web page address, is a symbol that looks like a piece of paper torn in half. Click on this symbol. The option is then enabled.



Another option is to use a different web browser. "Mozilla Firefox" is a browser that is available by free download. Type Mozilla Firefox into search and click on download. This browser doesn't appear to have the same viewing issues as Internet Explorer.

Please note that when attempting to log into the members only part of the website, that passwords are case sensitive. If your password is not entered as it was given to you, then you will not be able to access the members' area.